

Bilton Medical Centre

Patient Participation Group

Notes from Meeting: Wednesday 14th August 2019 (12.30pm – 1.00pm)

Practice staff present: Muskaan Farooq (PPG Lead) Tanver Khan Assistant Practice Manager

Patients present: Shazia Kousar, Manawar Hussain, Mina Bashir, Nebeela Kousar

	Ideas discussed/Comment & points raised
	<p data-bbox="241 651 342 678"><u>Agenda</u></p> <ol data-bbox="293 687 633 759" style="list-style-type: none"><li data-bbox="293 687 633 719">1) New Events for Winter<li data-bbox="293 719 633 759">2) Up and coming events <p data-bbox="241 847 607 874"><u>Events within the surgery</u></p> <p data-bbox="241 884 1973 957">The PPG Lead explored some new events that are to be planned for in the winter months. One suggestion was a new mums and baby event, possible some sort of a coffee morning that would take place in October or November.</p> <p data-bbox="241 967 1621 994">It was suggested that at this event baby Imms would also be discussed, and childhood Flu vaccination also.</p> <p data-bbox="241 1003 1722 1031">Muskaan stated that a large range of information and posters relating to “new mums” will also be made available.</p> <p data-bbox="241 1082 2047 1155">The second event suggested would be something festive in line with Christmas. Muskaan suggested that patients could bring old toys in to donate to say local hospital</p> <p data-bbox="241 1206 1989 1272">Members raised the comment about increasing PPG membership. They had a look around the current PPG board and suggested that it might be an idea to put up posters in different languages. Muskaan advised that this will be looked into.</p>

	<u>Up and coming Events</u>
	Members were advised of a community wide event that is to take place in November – the Community Self Care day – which Bilton Medical Centre will be part of. Muskaan advised that a patient wide campaign will be done to ensure everyone is aware of this special event.
	The date of the next meeting: Wednesday 11th September 2019 @12.30pm